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18 SUPERIOR COURT OF THE STATE OF CALIFORNIA

19 FOR THE COUNTY OF SAN MATEO

20 CHARLES WHITE,  
21 Plaintiff,

22 vs.

23 RADHA R. BASU, MANUEL DIAZ, KEVIN  
24 C. EICHLER, EDWARD S. RUSSELL, and  
25 JAMES THANOS,

26 Defendants,

27 --and--

28 SUPPORTSOFT, INC., a Delaware  
Corporation,

Nominal Defendant.

**FILED**  
SAN MATEO COUNTY

NOV 13 2007

Clerk of the Superior Court

By G. ARSHAD  
DEPUTY CLERK

Case No. 451677

**MEMORANDUM OF POINTS AND  
AUTHORITIES IN SUPPORT OF  
PLAINTIFF'S MOTION FOR APPROVAL  
OF DERIVATIVE SETTLEMENT AND  
AWARD OF ATTORNEYS' FEES,  
EXPENSES AND INCENTIVE AWARD**

**Date: December 3, 2007**

**Time: 9:00 a.m.**

**Dept.: 1**

**Hon. Carol L. Mittlesteadt**

Case No. CGC-04-437473

MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF PLAINTIFF'S MOTION FOR APPROVAL  
OF DERIVATIVE SETTLEMENT AND ATTORNEYS' FEES, EXPENSES AND INCENTIVE AWARD

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